



Job vacancy: Apple Technical/Customer Service Advisor German/French

Number of available position: 60

General information:

Location: **Ireland, Cork**

Form of employment: **full time**

Type of contract: **permanent**

Gross monthly wage (Euro): **from 2000 to 2250**

Job description:

As an Apple Technical Advisor, you'll be providing technical support and customer service to consumer customers on a wide range of Apple products. As customers' first point of contact, you'll be the voice of Apple, providing customer service, troubleshooting and support. You will be responsible to listen to customers and use your technical expertise, creativity and passion to meet their needs.

Requirements:

- ✓ **General requirements:**
 - EU28
 - Residence in a EU28 country (outside Ireland)
 - Over 35 years old
 - Registered on Reactivate/YfEj Platform with a complete CV in English

- ✓ **Language knowledge:**
 - German: Advanced or French: Advanced
 - English: Advanced

- ✓ **Other specific requirements:**
 - Be a confident and enthusiastic communicator
 - Have strong organisational and administrative skills
 - Be a self-starter who is motivated and innovative
 - Have a high stress tolerance, with experience of working in a pressurised, target driven environment
 - Have a high level of computer literacy and an appreciation of the IT environment, preferably with Apple products
 - Have a strong "hands-on" background in a similar environment



ISCO Profile requested:

42 - Customer services clerks
422 - Client information workers
4222 - Contact centre information clerks

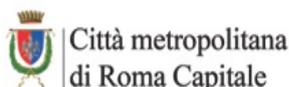
Procedure to participate in the selection:

Deadline to present your candidature: **31/07/2017**

To participate in the selection it is necessary to be **registered on Reactivate/YfEj Platform**. The CV inserted must be written in English and COMPLETED in all the fields.

Once you are registered and you have COMPLETELY filled in your CV, please send an **email with a presentation letter to info@reactivatejob.eu**, indicating "Apple Technical/Customer Service Advisor German/French - Ireland" in the object.

Only candidates registered, with a complete CV and responding to the requirements will be contacted for the selection.



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