

Job vacancy:
Contact Center Agents – Dutch Speakers

Number of available position: 5

General information:

Location: **Sofia - Bulgaria**

Form of employment: **full time**

Type of contract: **Permanent job (6 months of probation)**

Minimum monthly salary (Euro): **1.000**

Job description:

Business Process Outsourcer (BPO) operating from Sofia and working for European customers is searching for 5 contact center agents – Dutch speakers.

The Contact Center Agent interacts with a company's customers and plays an important role in establishing and maintaining the company's reputation. As the main point of contact for many customers, s(h)e is the voice and (face) of the company, handling requests, inquiries and a host of other duties that vary depending on the type of business. The Contact Center Agent communicates with customers via phone, letter or electronic means such as live "chat", mail or social media accounts (facebook, Twitter,...) The Contact Center Agent reports to his appointed Team Lead.

Requirements:

- ✓ **General requirements:**
 - EU28 citizenships*
 - Residence in any of the EU28 Member States (outside Bulgaria)*
 - Registered on [Reactivate/YfeJ platform](#) with a complete CV in English
- ✓ **Language knowledge:**
 - Very good Dutch knowledge
 - Good English knowledge



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Procedure to participate in the selection:

To participate in the selection it is necessary to be registered on Reactivate/YfEj Platform:
<http://www.reactivatejob.eu/en/login>

The CV inserted must be written in English and COMPLETED in all the fields.

Once you are registered and you have COMPLETELY filled in your CV, please **send an email to info@reactivatejob.eu** indicating **“Contact center agents – Dutch speakers”** in the object.

Only candidates registered with a complete CV and responding to the requirements will be contacted for the selection

**** Nationals and/or residents in Norway and Iceland are eligible only for YfEj 6.0 (18-35 years old)***



Città metropolitana
di Roma Capitale

With the support from the EU
Programme “EaSi 2014-2020”